



Assessor's Vision

To work to the best of my ability to ensure that all properties within Gila County are valued fairly and accurately and that data is kept as current as possible.

Our Mission Statement

The Mission of the Gila County Assessor's Office is to administer our duties in a manner that assures public confidence in our productivity, accuracy, and fairness. We perform the following major functions to fulfill our mission:

1. Discover, list, and uniformly value all taxable and nontaxable property in Gila County.
2. Determine proper legal class for all properties based on the current use of the property.
3. Comply with the legal requirements for processing assessment appeals in a timely manner.
4. Determine the eligibility for property tax exemption, senior freezes, and other taxpayer programs.
5. Provide current assessment related information to the community and to government agencies.
6. Work to improve the property tax laws in the State of Arizona.

We will treat everyone with respect, compassion and dignity and will be guided by the principles of fairness and honesty.

DATE OF VISIT / TIME

WHO ASSISTED YOU

Terr Berumen

OFFICE LOCATION:

☒ Globe

☐ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☐ OTHER



How Can We Serve You Better?

Customer Service Evaluation

Please help us to serve you better. Take a moment to answer the following questions and return by mail or drop off at the address provided.

How satisfied were you with the Service you received?

☒ Very Satisfied

☐ Somewhat Satisfied

☐ Not Satisfied

Did the person who assisted you seem....

☒ Very Knowledgeable

☐ Somewhat Knowledgeable

☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

☒ Very Positive

☐ Somewhat Positive

☐ Negative

Did you obtain the information you needed?

☒ Yes

☐ No. Please explain (on other side)

May we contact you regarding your visit?

☒ Yes

☐ No

Name: Bruno (Brian) Bader

Phone #:

Gila County Assessor's Office

Globe Office:

1400 E Ash Street

Globe, AZ 85501

Phone: 928-402-8714

Fax: 928-425-0408

Payson Office:

201 W Frontier

Payson, AZ 85541

Phone: 928-472-7973

Fax: 928-468-9762

COMMENTS:

Teri was so very helpful at just the right moment. I was trying to buy a piece of property, but was not able to get clear title. With Teri's help the title was eventually obtained. I got my property the county collected back taxes on two properties and the gentleman I bought from did not become homeless he saved his property from foreclosure.

A very wonderful experience. Thank you



Dedicated to Prompt,
Courteous and Efficient
Service

Brian Bader

Brian Bader

PO 1531

Globe, AZ 85501

Gila County Assessor's Office

Customer Service Department

1400 E. Ash Street

Globe, AZ 85501

Gila County
Assessor's Office

Customer
Comment
Form



Customer Service
Department

PHOENIX, AZ 8502

12 JUL 2018 PM 3:1



May 29, 2018

Deanie -
Just a little
note to thank
you for all
your help
thru this process,
you are precious
& caring!
Ann Marie

From: Arizona License and Title Services llc
Sent: Friday, June 02, 2017 3:33 PM
To: Hext, Christina
Subject: Re: Emailing: 20609135B

Chris,

Thank you for getting this to us we sincerely appreciate your help, in this day and age it is not very often that you encounter people who are professional, kind and courteous but today you demonstrated all of those qualities you made our day a little easier and we appreciate the good you bring to the world. Keep shining!

Thank you,

Marcia and Iris

Arizona License & Title Services llc
9201 N 9th Ave #62
Phoenix, AZ 85051



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DATE OF VISIT / TIME

10-25-16 0830

WHO ASSISTED YOU

See & Dea

OFFICE LOCATION:

☒ Globe

☐ Payson

PURPOSE OF VISIT:

☒ PARCEL INFORMATION

☒ MAPS

☐ PROPERTY VALUE INFO

☐ OTHER



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☐ Somewhat Knowledgeable

☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

☒ Very Positive

☐ Somewhat Positive

☐ Negative

Did you obtain the information you needed?

☒ Yes

☐ No, Please explain (on other side)

May we contact you regarding your visit?

☒ Yes

☐ No

Name:

Phone #:

FRANK AMPROS
XXXXXXXXXXXX

Gila County Assessor's Office

Globe Office:

1400 E Ash Street

Globe, AZ 85501

Phone: 928-402-8714

Fax: 928-425-0408

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201 W Frontier

Payson, AZ 85541

Phone: 928-472-7973

Fax: 928-468-9762

COMMENTS:

These Girls
Are Great!



Dedicated to Prompt,
Courteous and Efficient
Service

Gila County Assessor's Office
Customer Service Department
1400 E. Ash Street
Globe, AZ 85501

Gila County
Assessor's Office

Customer
Comment
Form



Customer Service
Department



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DATE OF VISIT / TIME

2:40 pm 8/1/2016

WHO ASSISTED YOU

Terri

OFFICE LOCATION:

☐ Globe

☐ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☒ OTHER



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- ☒ Very Positive
☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No. Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name:

Craig LeCheminant

Phone #:

Gila County Assessor's Office

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 Payson, AZ 85541
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 Fax: 928-468-9762

COMMENTS:

To Whom it May Concern:
On Wednesday March
9th 2016 at 11:30 AM
I came to the Court
House to get some
information on my
property. After going
through security
who were very
helpful giving me
directions, I first
went to the Assessors
office and was helped
by Jessica Lopez, I
was very impressed by
her professional and helpful
she was as well as all
the staff in the Treasurer
and Records Office.

Bruce Colles



Dedicated to Prompt,
Courteous and Efficient
Service

Gila County Assessor's Office
Customer Service Department
1400 E. Ash Street
Globe, AZ 85501

Bruce Colles

Gila County
Assessor's Office

*Customer
Comment
Form*



Customer Service
Department



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DATE OF VISIT / TIME

3/9/2016 11:30 AM

WHO ASSISTED YOU

Security, Assessors, Treasurers
Recorders

OFFICE LOCATION:

☒ Globe

☐ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☒ PROPERTY VALUE INFO

☐ OTHER



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☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No. Please explain (on other side)

May we contact you regarding your visit?

- ☐ Yes ☐ No

Name: Bruce Giles

Phone #: _____

Gila County Assessor's Office

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Fax: 928-425-0408

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Payson, AZ 85541
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From: John Zerbe
Sent: Thursday, December 17, 2015 10:33 AM
To: Hughes, Deborah
Subject: Re: account # 0015919715 Zerbe.pdf

Hi Deborah, thank you for taking the time to write this letter and to send it. Although the changes in our tax have made it a hardship to handle, I believe you really do care about helping and Jamie and I are very grateful for your efforts to ease the burden. The extra lengths you've gone to are above and beyond what people expect from a county government official. Please accept our heartfelt thanks for going to bat for us. We wish you and your family a "Merry Christmas", you deserve it!

Sincerely, John & Jamie Zerbe



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DATE OF VISIT / TIME

12/14/15

WHO ASSISTED YOU

DEBRA ACURRE

OFFICE LOCATION:

☒ Globe
☐ Payson

PURPOSE OF VISIT:

- ☐ PARCEL INFORMATION
☐ MAPS
☐ PROPERTY VALUE INFO
☒ OTHER



How Can We Serve You Better?

SUPN HOLFORD
GREAT GAL.

Customer Service Evaluation

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Please rate the attitude of the person who assisted you.

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☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No, Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name: _____

Phone #: _____

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Phone: 928-402-8714	Phone: 928-472-7973
Fax: 928-425-0408	Fax: 928-468-9762

PAGE LAND & CATTLE CO.

ESTABLISHED 1911

PHOENIX, ARIZONA 85037

STEPHEN M. BROPHY
PRESIDENT

October 15, 2015

Mr. Micah Wheeler
Gila County Assessor's Office
1400 E. Ash Street
Globe, Arizona 85501

Re: Agricultural Status – Parcels 102-14-003,206-08-006,7A-C

Dear Mr. Wheeler:

Thank you for your letter of October 12 regarding the above. Dutch appreciated how you conducted yourself when you came to the ranch. Enclosed, pursuant to your request, is the renewed FS grazing permit.

Kindly let us know if you have further questions.

Sincerely,



Stephen M. Brophy

SMB:tlc
Enclosure





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DATE OF VISIT / TIME

Sept 29, 2015 2:30pm

WHO ASSISTED YOU

Payson Clerk: Laura

OFFICE LOCATION: (Payson)
or
Assistant

☐ Globe

☒ Payson

PURPOSE OF VISIT:

☒ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☐ OTHER



How Can We Serve You Better?

These clerks are
very helpful. We
have been in other
times too. Always
knowledgeable.

Customer Service Evaluation

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☐ Somewhat Knowledgeable
☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

- ☒ Very Positive
☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No, Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name: Charles Hennessey

Phone #: Doug Eckert

Gila County Assessor's Office

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Globe, AZ 85501
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Thanks!



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DATE OF VISIT / TIME

8/24/2015 4:20

WHO ASSISTED YOU

Debra Aguirre-

OFFICE LOCATION:

☒ Globe

☐ Payson

PURPOSE OF VISIT:

☒ PARCEL INFORMATION

☐ MAPS

☒ PROPERTY VALUE INFO

☐ OTHER



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Customer Service Evaluation

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Did the person who assisted you seem....

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☐ Somewhat Knowledgeable
☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

- ☒ Very Positive
☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No, Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name: Sherry Rice

Phone #: 928-425-4088

Gila County Assessor's Office

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DATE OF VISIT / TIME

7/9/15

WHO ASSISTED YOU

WANDA BRYANT

OFFICE LOCATION:

☐ Globe

☒ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☒ PROPERTY VALUE INFO

☐ OTHER



How Can We Serve You Better?

LOWER TAX
VALUE
TODAY

Customer Service Evaluation

Please help us to serve you better. Take a moment to answer the following questions and return by mail or drop off at the address provided.

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☒ Very Satisfied

☐ Somewhat Satisfied

☐ Not Satisfied

Did the person who assisted you seem....

☐ Very Knowledgeable

☐ Somewhat Knowledgeable

☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

☒ Very Positive

☐ Somewhat Positive

☐ Negative

Did you obtain the information you needed?

☒ Yes

☐ No, Please explain (on other side)

May we contact you regarding your visit?

☒ Yes

☐ No

Name:

WEN LITTLE

Phone #:

928-425-0408

Gila County Assessor's Office

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1400 E Ash Street

Globe, AZ 85501

Phone: 928-402-8714

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DATE OF VISIT / TIME

7-21-15 @ 4:40pm

WHO ASSISTED YOU

Diane Buechner

OFFICE LOCATION:

☐ Globe

☒ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☒ OTHER



How Can We Serve You Better?

your staff did every thing I needed so this visit could not have done more

Customer Service Evaluation

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☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

☒ Very Positive

☐ Somewhat Positive

☐ Negative

Did you obtain the information you needed?

☒ Yes

☐ No, Please explain (on other side)

May we contact you regarding your visit?

☒ Yes

☐ No

Name: Heidi R Arcangel

Phone #: 928-425-0408

Gila County Assessor's Office

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Fax: 928-468-9762

COMMENTS:

I was confused
about a form I
received & Diane
not only explained
the form but helped
me complete the
form & provided
me a copy for
my records.
Everyone was extremely
helpful & pleasant.

Thx!



Dedicated to Prompt,
Courteous and Efficient
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Gila County Assessor's Office
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1400 E. Ash Street
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Gila County
Assessor's Office

Customer

Comment

Form



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DATE OF VISIT / TIME

26 June 015 2:15 P

WHO ASSISTED YOU

JOE

OFFICE LOCATION:

☐ Globe

☒ Payson

PURPOSE OF VISIT:

☒ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☐ OTHER



How Can We Serve You Better?

STAY NATURAL, AS YOU

ARE - NO BIG CITY CRAP

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☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

- ☒ Very Positive
☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No, Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name: LOYD H. GARNER JR.

Phone #: _____

Gila County Assessor's Office

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GILBERT, AZ 85234

May 9, 2014

Deborah Hughes
Gila County Courts
1400 E. Ash Street
Globe, AZ 85501

Re: Teri Berumen

Dear Deborah:

Last month I made a call to your office and was blessed to have Teri answer. (calling government offices can be a challenge at times)

Teri excelled in the information given and referred me to another office for another need that I had dealing with my parents affairs.

When I called the other extension; I was given limited info and had more questions than when I initially made the call. Not wanting to call that extension again, I called Teri. She knew exactly what I needed and provided the correct answers to my needs.

I am a small business owner and I wish all our employees were "Teri"; she is amazing!

I hope you realize what a treasure you have in her! She made my day! (I got busy and didn't write this the day of....but here it is a month later and she still has that lasting impression).

When I have any County Court needs, she will be my first call.

Best Regards,

Candyce Doles

SALES & RENTALS

PHONE 480.825.4444 FAX 480.825.4444

COMMENTS:

*It is a pleasure
to come to this
office with
respectful, helpful
personnel.*



**Dedicated to Prompt,
Courteous and Efficient
Service**

Gila County Assessor's Office
Customer Service Department
1400 E. Ash Street
Globe, AZ 85501

**Gila County
Assessor's Office**

*Customer
Comment
Form*



**Customer Service
Department**



Assessor's Vision

To work to the best of my ability to ensure that all properties within Gila County are valued fairly and accurately and that data is kept as current as possible.

Our Mission Statement

The Mission of the Gila County Assessor's Office is to administer our duties in a manner that assures public confidence in our productivity, accuracy, and fairness. We perform the following major functions to fulfill our mission:

1. Discover, list, and uniformly value all taxable and nontaxable property in Gila County.
2. Determine proper legal class for all properties based on the current use of the property.
3. Comply with the legal requirements for processing assessment appeals in a timely manner.
4. Determine the eligibility for property tax exemption, senior freezes, and other taxpayer programs.
5. Provide current assessment related information to the community and to government agencies.
6. Work to improve the property tax laws in the State of Arizona.

We will treat everyone with respect, compassion and dignity and will be guided by the principles of fairness and honesty.

DATE OF VISIT / TIME

WHO ASSISTED YOU

OFFICE LOCATION:

☐ Globe

☒ Payson

PURPOSE OF VISIT:

☐ PARCEL INFORMATION

☐ MAPS

☐ PROPERTY VALUE INFO

☒ OTHER



How Can We Serve You Better?

Customer Service Evaluation

Please help us to serve you better. Take a moment to answer the following questions and return by mail or drop off at the address provided.

How satisfied were you with the Service you received?

- ☒ Very Satisfied
☐ Somewhat Satisfied
☐ Not Satisfied

Did the person who assisted you seem....

- ☒ Very Knowledgeable
☐ Somewhat Knowledgeable
☐ Not Very Knowledgeable (What Area)

Please rate the attitude of the person who assisted you.

- ☒ Very Positive
☐ Somewhat Positive
☐ Negative

Did you obtain the information you needed?

- ☒ Yes
☐ No, Please explain (on other side)

May we contact you regarding your visit?

- ☒ Yes ☐ No

Name: DOUGLAS J. ANNAN

Phone #: 928-402-8714

Gila County Assessor's Office

Globe Office:
1400 E Ash Street
Globe, AZ 85501
Phone: 928-402-8714
Fax: 928-425-0408

Payson Office:
201 W Frontier
Payson, AZ 85541
Phone: 928-472-7973
Fax: 928-468-9762



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DATE OF VISIT / TIME

WHO ASSISTED YOU

Sheryl Wellington

OFFICE LOCATION:

☐ Globe

☒ Payson

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☒ PARCEL INFORMATION

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- ☒ Yes ☐ No

Name: Jim Greenberg

Phone #: 928-425-4444

Gila County Assessor's Office

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